



*Recognising excellence in  
the provision of welfare services  
and facilities to seafarers*



24 June 2016

The Manila Hotel,  
Manila,  
The Philippines

[seafarerswelfareawards.org](http://seafarerswelfareawards.org)

## About our main sponsor

We financially support organisations that provide services to maritime workers; we invest in long-term programmes that improve seafarers and their families health & wellbeing; and we act as a catalyst for positive normative change in the maritime community.



# Seafarers' Trust

## We Put Seafarers First

[www.seafarerstrust.org](http://www.seafarerstrust.org)





## Welcome

*"Seafarers, the unsung heroes who make international trade possible, work in a career with little recognition outside the maritime world. Theirs is a hidden life, and a hard one."*

The sixth year of The International Seafarers' Welfare Awards sees the awards growing, with eleven judges over five categories, and hundreds of nominations from seafarers. ISWAN is delighted to host the Awards tonight in Manila, the day before we also celebrate the IMO Day of the Seafarer.

The aim of these awards has always been to recognise and reward seafarers' centres, shipping companies, organisations, ports, and outstanding individuals who provide consistently high standards of support to seafarers worldwide. Seafarers, the unsung heroes who make international trade possible, work in a career with little recognition outside the maritime world. Theirs is a hidden life, and a hard one. Over the past year, ISWAN has seen increased calls from seafarers to our 24 hour multilingual helpline SeafarerHelp. Our assistance to seafarers has now been extended to include the activities of the Maritime Piracy Humanitarian Response Programme (MPHRP) which supports individuals and their families affected by piracy.

A life at sea is not like any other job, but seafarers still deserve to have access to the same basic welfare standards as in any industry. Those who can offer help, friendship, and access to services deserve to be acknowledged and those who go above and beyond, rewarded. We want to set a benchmark for standards for welfare across the industry, encouraging and improving the welfare of seafarers worldwide.

The ITF Seafarers' Trust has once more made the awards possible, having funded them from the very beginning, and their generosity is greatly appreciated.

We are indebted to the industry specialists who have formed our judging panels this year. The standard of entries was very high and determining the winners was an extremely challenging task.

We'd also like to thank our sponsors, Immarsat, Wrist Ship Supply (Seafarers' Centre of the Year), Crewtoo (media sponsor), Garrets (Shipping Company of the Year), and the International Chamber of Shipping (ICS) (Dr Dierk Lindemann Welfare Personality of the Year Award – Individuals and Organisations).

We are extremely grateful to the IMO Secretary-General, Mr Kitack Lim for presenting the awards this year.

Thanks also go to Richard Kilgour, General Secretary of ICMA, Natalie Shaw of ICS; and Caitlin Vaughan of ISWAN for their invaluable contribution to the shortlisting.

ISWAN greatly appreciates the continuing support of the ITF, the ICS and ICMA.

We would like to sincerely thank our friends in the Philippines for helping to organise the event tonight.

And finally, thank you and well done to all of the shortlisted candidates. Your tireless efforts to protect and improve the welfare of seafarers go a long way in helping to showcase the services and care that should be available for all seafarers.

I look forward to congratulating the winners, and I hope you all have a great evening.

Roger Harris,  
ISWAN Executive Director



# SeafarerHelp

*The lifeline for seafarers*

Do you have a problem with unpaid wages, repatriation, a welfare issue, do you just want to talk to someone? If so we are here to organise help for you.

SeafarerHelp is the only worldwide helpline for seafarers and their families that is:

- Free
- Confidential
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- Available 24 hours a day, 365 days per year.

## Contact us:



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**+44 7624 818 405**



Email us:

**help@seafarerhelp.org**



Live chat:

**www.seafarerhelp.org**



Toll Free:

**00 800 7323 2737**



Request call back:

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Find us online at:

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## About us



*"We work to improve welfare for seafarers all over the world by providing our own services and supporting other seafarers' welfare organisations"*

The life of a seafarer is not an easy one. Unpredictable working conditions, long periods away from home and limited communication with family and friends, mean that seafarers sometimes need help with a wide range of issues.

ISWAN is the result of a merger between the International Committee on Seafarers' Welfare (ICSW) and the International Seafarers Assistance Network (ISAN). We work to improve welfare for seafarers all over the world by providing our own services and supporting other seafarers' welfare organisations.

ISWAN's 24 hour multilingual helpline, SeafarerHelp, runs every day of the year and is free for seafarers to call from anywhere in the world. We also run an emergency welfare fund for seafarers in dire need, produce health information for seafarers, and provide information on the location of seafarer centres.

As well as promoting seafarers' welfare, we work for the full implementation of the Maritime Labour Convention 2006, and encourage others in the industry to improve welfare standards and facilities.

In 2015, The Maritime Piracy Humanitarian Response Programme (MPHRP) moved its activities into ISWAN and continues to offer regional support to seafarers and their families in South Asia, South East Asia, Eastern Europe or elsewhere if the need is presented. The effects of piracy on seafarers and their families can be long lasting and long-term help and support is vital in aiding seafarers affected by this issue.

We continue to be funded by membership subscriptions, grants from foundations, sponsorship and earned income. We are thankful to all our members from welfare organisations, government seafarer services, shipping companies, ports, trade unions and individuals. We are especially grateful to our core members, the ICS, the ITF and ICMA, as well as our main funders the ITF Seafarers Trust, The TK Foundation and Seafarers UK.



## Expert Care to Each Ship & Offshore Location

Wrist Ship Supply is the world's leading ship and offshore supplier. Emphasised in our mission "Expert Care to Each Ship & Offshore Location," we go beyond competitive parameters to make a difference. All we do ends up in the hands of a seafarer, offshore or navy crew and thus effects their motivation and well-being.



[www.wrist.com](http://www.wrist.com)

SHIP SUPPLY



The International Chamber of Shipping is delighted to continue to be associated with the ISWAN International Seafarers' Welfare Awards in 2016.

Congratulations to all nominees and thank you all for your major contribution towards high quality provision on seafarers' welfare activities.

[www.ics-shipping.org](http://www.ics-shipping.org)





## The Judging Panel



### Fr Bruno Ciceri

(Seafarers' Centre of the Year)

Father Bruno Ciceri has spent half his life caring for migrants, seafarers and fishers in Asia.

Between 1985 and 1996, he was based in the Philippines. He then moved to Kaohsiung in 1996, where for 12 years he was port chaplain and Director of the Stella Maris International Service Centre. In 2009 he was called to the Vatican to work as the Representative of the Apostleship of the Sea International at the Holy See's Pontifical Council for the Pastoral Care of Migrants and Itinerant People, a post he continues to hold. In 2013 he was also appointed Chairman of the International Christian Maritime Association (ICMA).



### Rose George

(Dr Dierk Lindemann Welfare Personality of the Year)

Rose George is the author of Deep Sea and Foreign Going: Inside Shipping, the Invisible Industry that Brings You 90% of Everything, which in 2013 was awarded the Mountbatten Maritime Award from the British Maritime Foundation. Her journalism appears in the Guardian, New York Times, Scientific American, London Review of Books and many other publications. She lives in Yorkshire, Great Britain.



### Per Gullestrup

(Dr Dierk Lindemann Welfare Personality of the Year)

Per Gullestrup, born in Copenhagen, began a career in shipping when he left school. As CEO and part of the of the Clipper Group's Executive team, he helped drive the company to become a world class shipping company.

In 2008, he took the lead in negotiations with Somali Pirates who had hijacked the Clipper ship CEC Future and successfully secured the release of the ship and crew. Per's handling of the incident, including keeping the families of the seafarers informed, has been held up as an example of best practice. As a direct result of the incident, Gullestrup and other industry leaders started the Danish-Somali charity initiative called Fair Fishing in Somaliland.

He took over as Chairman of ISWAN on 1 November 2013, and was appointed as a Non Executive Director of Garrets International in 2014.



### Masamichi Morooka

(Shipping Company of the Year and the Dr Dierk Lindemann Welfare Personality of the Year)

Masamichi Morooka was born in 1952 and graduated from Waseda University in Japan in March 1975. He commenced his career in the same year when he joined Nippon Yusen Kabushiki Kaisha. In 2001 he became President of NYK Line Inc (North America) and two years later he was appointed Corporate Officer. He became the company's Managing Director in 2005.

In 2006 Mr Morooka was appointed Director Managing Corporate Officer and in 2007 he became President of NYK Group Europe Ltd. At the same time, he also joined the International Chamber of Shipping (ICS) Executive Committee as the JSA Representative. In 2008 he became Director, Senior Managing Corporate Officer of NYK Group Europe Ltd and in 2009 was elected as Director, Senior and Managing Corporate Officer in 2010. Mr Morooka was appointed ICS Chairman in May 2012.

## The Judging Panel (continued)



### Karin Orsel

(Port of the Year)

Karin Orsel (45) has been working in the Maritime Industry since the age of 18. At 23, Karin became a shareholder of MF Shipping Group, an organization she has led as CEO and majority shareholder since 2001.

In 2009 she won the prestige Dutch 'Female Entrepreneurship Award of the Year' for being a successful female business manager. Besides running her own company Karin is an active board member in a number of national and International associations and organizations, including Vice chairman of the ICS and trustee of ISWAN.

MF Shipping Group partly owns and manages a fleet of 48 vessels. Oil product/ chemical tankers, multipurpose vessels and cement carriers. MF Shipping Group employs approximate 800 seafarers and 55 office staff employees .



### Kimberly Karlshoej

(Seafarers' Centre of the Year)

As a Senior Executive for leading international charitable foundations, and consultant to maritime charities, Kimberly Karlshoej has been at the forefront of the development of strategy, procedures and governance arrangements for a wide range of non-profit organisations. With extensive expertise in the management of programmes and grant-making, she has also been involved in wide-ranging international activity, high-level institutional engagement and numerous representational roles. She combines personal warmth and compassion with an agile intellect, an unflagging work ethic and influencing, problem-solving and communications skills of the highest order.

Kimberly has a unique background as the eldest daughter of the founder of Teekay Corporation, Torben Karlshoej, and has a background in both nursing and psychology before founding The TK Foundation in 2002.

Kimberly was appointed as the head of the ITF Seafarers Trust, a UK based charity with the aim of improving the wellbeing of maritime workers, in 2014.



### Robert Kledal

(Seafarers' Centre of the Year)

Born in Denmark 1969, Robert joined A.P Moller-Maersk in 1989. From 1991 to 2004, Robert lived and worked for Maersk Line in Hong Kong and P.R.China, ultimately taking responsibility for the Greater China organization. In 2004, Robert moved to the USA and returned to the A.P Moller-Maersk head office in Copenhagen in 2007, taking responsibility for the global Maersk Line network.

Robert joined Wrist Ship Supply in 2010 as CEO, and works out of the HQ in Aalborg, Denmark. He oversees the global operation and development of the world's largest ship Chandler. Seafarers' welfare is a key concern of Wrist Ship Supply, which aims to be recognized for making their customers' lives at sea better.



### Professor Helen Sampson

(Shipping Company of the Year)

Helen holds a Chair in the School of Social Sciences at Cardiff University and in 2003 she was appointed Director of the Seafarers International Research Centre.

In relation to seafarers and the shipping industry Helen has published work on multinational crewing, training, women seafarers, the impact of changing technology on seafarers' work, issues of regulation, family life, globalisation, and seafarer health and safety.



Her recent book *International Seafarers and Transnationalism in the Twenty-first Century* won the 2014 BBC/British Sociological Association Thinking Allowed Award for Ethnography.

Helen's current advisory roles include Specialist Advisor to the UK House of Commons' Transport Select Committee and Scientific Advisor to RISKOP, Stord Haugesund University.



## Jacqueline Smith

(Shipping Company of the Year)

Jacqueline Smith joined the ITF last October as the new Maritime Coordinator. Prior to joining the ITF Jacqueline had the honour of leading the Norwegian Seafarers' Union (NSU) and its 11,000 members for almost 8 years.

Jacqueline became an active member of the NSU in 1992 as a shop steward, securing a collective bargaining agreement for concessionaires, a first for the union. In 1998 she was elected as a delegate to congress, then as a deputy on the national board, immediately followed by being invited to be the assistant director dealing with cruise ships in Miami, USA. In 2002 she was asked to stand as elected secretary, so returned to Oslo, Norway. Jacqueline was then elected NSU President in 2006 and re-elected in 2010.



## Kuba Szymanski

(Port of the Year)

Captain Kuba Szymanski started his sea career in 1985. He graduated from the Maritime University of Szczecin with a Master's Degree and started his deck officer career with Dorchester Maritime Limited, Isle of Man. He sailed Gas, Chemical and Product tankers, reaching his first command as a Master in 1999.

In 2001 he commenced shore assignment as a Marine Superintendent in the parent Dorchester Maritime Ltd IOM, and was promoted to Marine Manager, DPA in 2004. Captain Szymanski was among the first Lloyds Academy students on the Ship Superintendency Course in 2003-2004. He worked as General Manager for MOLTank before joining InterManager as Secretary-General in 2010.

Kuba is a passionate speaker whose area of expertise spreads from Ship Management, through Risk Management, Management of Change and Quality Management to No Blame Culture and Culture differences.

## Andy Winbow

(Port of the Year)

Andy Winbow is the former IMO Assistant Secretary-General and Director of the Maritime Safety Division. His IMO career included service as Director of the Administrative Division; Head of Policy and Planning in the Office of the Secretary-General; and Section Head engaged in the implementation of the STCW Convention and the ISM Code.

Before joining IMO, Andy worked for the UK Marine Safety Agency where he held various posts including Chief Examiner of Masters, Mates and Engineers; Registrar of Shipping and Seamen; and Chief Surveyor with responsibility for Navigation and Communications.

His first career was at sea where he sailed as master on crude oil and product tankers, gas carriers, container ships and cargo ships. He is now an independent maritime professional and a trustee of two maritime charities including ISWAN.



# HAPPINESS MATTERS

Crewtoo  
Seafarers Happiness  
Index

Every quarter, we, at Crewtoo, ask crew to tell us how happy they are about key aspects of their lives at sea, including **training, health and fitness, communication with home.**



**THE RESULTS MAY SURPRISE YOU...**

Read the latest free report at [survey.crewtoo.com/happiness](http://survey.crewtoo.com/happiness)

Crewtoo  
Seafarers Happiness  
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We launched the index in January 2015 because we wanted to give the decision makers in the shipping industry more facts about your life at sea, and to give you the opportunity to say how you really feel. In 2016, we have partnered with ISWAN to continue this work. Participate in the survey yourself here:

[www.crewtoo.com/happinessindex](http://www.crewtoo.com/happinessindex)  
[crewtoo.com](http://crewtoo.com)  
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Crewtoo is the world's largest online network of the seafaring community with more than 112,000 members. Crewtoo was launched in 2011 by KVH Media Group.



## Guest of Honour



*"Mr. Lim began attending IMO meetings as part of the Republic of Korea's delegation in 1986, actively participating in maritime safety and environmental protection issues."*

### Mr. Kitack Lim, IMO Secretary-General

Mr. Lim was born in Masan, Gyeongsangnam-do, one of the major port cities in the Republic of Korea. He majored in nautical science at the Korea Maritime and Ocean University (KMOU), Busan, graduating in 1977. He worked on ships as a Korean naval officer and for Sanko Shipping Co. He joined the Korea Maritime and Port Administration in 1985, while continuing with further studies at the Graduate School of Administration, Yonsei University, obtaining a Master's Degree in 1990. He then studied maritime administration with a major in navigation at the World Maritime University (WMU), graduating with a master's degree. From 1995 he attended a doctoral programme for international law at KMOU, completing course work in 1998.

Mr. Lim began attending IMO meetings as part of the Republic of Korea's delegation in 1986, actively participating in maritime safety and environmental protection issues. From 1992, he engaged in activities to promote maritime safety through effective implementation of IMO conventions in his country and other IMO Member States in the Asian region. He was elected Chairman of the Tokyo Memorandum on Port State Control in 2004.

In 2006, Mr. Lim was appointed as Maritime Attaché, minister-counsellor at the Embassy of the Republic of Korea in London and led all IMO work for the Republic of Korea, serving as Deputy Permanent Representative to IMO up to August 2009.

Mr Lim was then appointed as Director General for Maritime Safety Policy Bureau at the Headquarters of the Ministry of Land, Transport and Maritime Affairs (MLTM). He led the delegation of the Republic of Korea to the IMO Assembly in 2009.

In March 2011, Mr. Lim was appointed Commissioner of the Korean Maritime Safety Tribunal (KMST). In July 2012, he assumed the position of President of Busan Port Authority. He was elected Secretary-General of the IMO in June 2015, taking up his post in January 2016.



Nautilus International is the voice  
of more than 22,000 maritime  
professionals working in all sectors  
of the maritime industry,  
at sea and ashore.

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# Congratulations to all award winners!

**Nautilus International**  
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*Our deepest  
appreciation to our  
partners for making  
Singapore a choice  
port of call for  
seafarers and ships*





## Judges' Special Award



### Judges' Special Award for Outstanding Services to Seafarers' Welfare

#### DUCKDALBEN International Seamen's Club

This year the judges of the Seafarers' Centre of the Year have decided to award DUCKDALBEN International Seamen's Club with a 2016 Judges' Special Award for Outstanding Services to Seafarers. Shortlisted on four previous occasions, and winning in 2011, they are a leading centre which has consistently provided a high calibre of welfare to seafarers. Based in the Port of Hamburg, the centre has always prided itself on being a home from home for seafarers. Their deep understanding of the unique difficulties and needs of seafarers has been gained over 30 years of experience. With a large team of well trained staff and volunteers, they have 30,000 visitors a year using their facilities. Opening 364 days a year, they provide a range of services essential to support seafarers on and off shore.

The centre is a cosy and welcoming building, decorated with objects of curiosity from the maritime world. Offering comforts such as free WiFi, computers, telephones, a well-stocked shop, games, karaoke, a library, and a popular bar, the centre provides a place where a seafarer can enjoy shore leave, and relax off-ship in a safe and social environment.

*"Based in the Port of Hamburg, the centre has always prided itself on being a home from home for seafarers."*

The centre also provides support to any seafarer in difficulty. They offer a friendly ear in times of emotional need, a free medical service if a seafarer has a health issue, and work with the ITF to provide practical support in those times where a seafarer may need support in a legal matter. The team provides ship visits for those who cannot get to shore, and also visits seafarers in hospital or even in prison. There is a multi-denominational chapel that is available for anyone to sit peacefully inside and engage with their own beliefs.

DUCKDALBEN International Seamen's Club continues to offer a human warmth and hospitality which, alongside the outstanding facilities on offer, has more than earned the centre this award.





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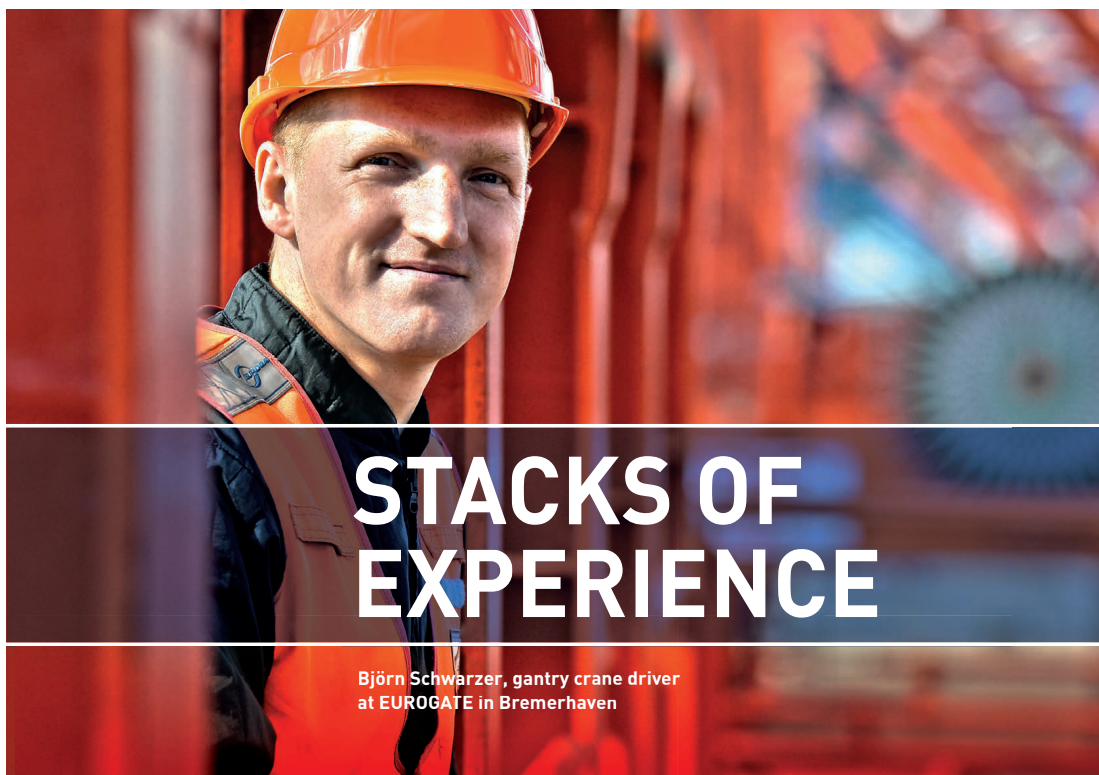
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## Multipurpose Port Elbehafen Brunsbüttel



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## STACKS OF EXPERIENCE

Björn Schwarzer, gantry crane driver  
at EUROGATE in Bremerhaven



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## Shipping Company of the Year



**ANGLO-EASTERN  
UNIVAN GROUP**

*"Anglo Eastern's approach to seafarers' welfare has won them numerous awards from the Indian government and employee unions."*

### Anglo Eastern Ship Management

A dedicated welfare department ensures that sailing staff have a positive work environment and good recreation facilities on board, including social events, gym and sports equipment and an extensive book and video library. An on-board committee oversees mess management so that there is a healthy, balanced diet which caters to different dietary requirements. The company arranges visits by clergy on board whenever requested by staff.

Anglo Eastern run socialization programs including inter-departmental get-togethers, sports and games, food festivals, and art festivals. They run several in-house publications that encourage seafarers to engage creatively, as well as tackling themes such as social, spiritual and family life.

Anglo Eastern was shortlisted in the 2015 Seafarers' Welfare awards, and their approach to seafarers' welfare has won them numerous awards from the Indian government and employee unions. These awards include 'Best Foreign Employer of Indian Seafarers', won by Anglo Eastern 10 times in the last 12 years.

Seafarers are in contact with each other through social network discussion forums and can provide their views through regular feedback forms, online surveys and structured debriefing, on completion of a tour of duty.

Seafarers are kept in contact with their families by on-board telephone facilities, free email and postage/courier services, and reasonably priced calling cards and internet facilities. Anglo Eastern also organises special events for seafarers and families.

The company provides medical support and insurance for seafarers both on board and on shore, as well as ensuring communication is made with families affected. They also assist seafarers hospitalised abroad and communicate regularly with families in an emergency, as well as employing four psychologists for counselling family members.



*"A flexible crew working policy allows team members to change contract length, request ships or change holiday dates."*

### Carnival Cruise Lines

Carnival Cruise lines offer a wide selection of welfare services and support to their crews.

Aiming to recognise employees that have served well, and support seafarers in growth personally and socially, they provide a learning centre with 500 free learning resources, as well as a dedicated FUNTEAM who provide sports and recreational activities. The Shipboard HR Team work with port agents to arrange team events ashore, tickets to local attractions and complimentary or heavily discounted shore excursions.

A flexible crew working policy allows team members to change contract length, request ships or change holiday dates.

The company also offers benefits to families and friends, allowing them to join the team member on board the cruise cheaply, and have a Cohabitation Policy so that crew members can choose who they bunk with, and have the option to live together as a couple.

In order to provide for seafarers' physical health, specialised medical services are provided in port. An on board gym, healthy meal plans and discounted health insurance, as well as a company bicycle scheme, are all available.

Over the second half of 2016 they will launch an Employee Assistance program which will offer a free 24 hour hotline number that team members can take advantage of if they feel the need to speak to a qualified counsellor or psychologist.





## Shipping Company of the Year (continued)

A discounted internet service and low cost phone cards enable crew to stay in touch with their families. Special social media plans are available for purchase so that team members can make Skype calls with their families, and there is a 24 hour internet café on board.

They also engage in fundraising with employees and their families in the event of a natural disaster. In 2013 Carnival contributed approximately \$260,000 towards team members and their families who were affected by Super Typhoon Haiyan.



*"MF shipping takes the welfare of their crew seriously, providing flexible sailing schedules and shore leave to maintain work-life balance."*

### MF Shipping

MF shipping takes the welfare of their crew seriously, providing flexible sailing schedules and shore leave to maintain work-life balance.

To encourage socialisation, MF has its own social media platform just for team members, and free internet available at sea and in port with facilities in each crew cabin. Seafarers are encouraged to use social media. All mail to seafarers is sent to them rapidly. They also have a company magazine made with the help of their seafarers, Fleetlog, designed to be a visual bridge connecting family and friends on shore to those at sea. All break rooms have entertainment facilities such as games consoles, televisions and a library.

With supported medical insurance for seafarers and their families, and regular health and safety days that are always attended by a Director, the company also supports a healthy lifestyle. This includes asking for suggestions from the crew which they will implement, for example lower fat fryers were recently installed. They provide a counsellor and interpreter on-board. Recently the company participated in a long term fatigue research project led by Professor Mike Barnett, Emeritus Professor, School of Maritime Science & Engineering, Southampton Solent University. The outcome of this study is implemented into fatigue guidelines as part of their quality systems.

MF provides extensive care to families of seafarers also, in the case of illness, death or emergency they support partners financially and legally. Seafarers' partners are also allowed to visit and sail with vessels without additional payments

Seafarers are invited to join social company events with their partners. This year, all team members are invited for a major company event during Delfsail festival (in Delfzijl, Netherlands) in June 2016.



### Carnival UK P&O Cruises and Cunard

P&O states that the crew are their most important asset; with 57 nationalities on board they try to ensure the needs of all are covered.

As well as offering foods from across cultures, and newspapers and televisions with language options, there is also multi faith quiet prayer rooms and facilities.

Every new seafarer meets with the Captain and Manager as part of their induction, so they always know who they can turn to for contact. They are also provided with a phone and internet card, and additional cards at cost price.

The gym and swimming pool on board are open 24/7, and the company offers seafarers free fitness classes and bicycles in port. Medical support can be accessed 24 hours a day.

Sponsored by



*"P&O states that the crew are their most important asset; with 57 nationalities on board they try to ensure the needs of all are covered."*

Understanding that accessing welfare services in port is as important as at sea, P&O also ensure every crew member is given information of all facilities at each port, subsidised crew tours, and free shuttles in several ports around the world.

P&O operate an Employee Assistance Programme for each crew member and their family which allows access to a 24/7 helpdesk, as well as an Operations Centre open 24/7 to provide immediate support and assistance in an emergency.

Part of a Shoreside Seafarers Welcome Committee and running a Ships Seafarers Welfare Committee chaired by the on-board HRM (member of the senior management team), they are continually investing in seafarers' welfare as part of their ten year plan. They regularly survey the crew to ensure standards are high, and have a CARE team available for contact.



### Seaspan Ship Management Ltd

*"Seaspan maintain welfare committees on board, who oversee health and nutrition suited to a variety of cultural needs."*

Seaspan understand that a ship is not just a seafarer's place of work, but a home while at sea. Seafarers' welfare and safety is made a priority through a variety of measures, including safety initiatives like Safety in Action. They regularly provide courses like Maritime Resource Management (MRM) at training centres to bolster safe and knowledgeable practices on board. These are complemented with online training that seafarers can access from home.

With a fitness centre/gym on board every Seaspan vessel, their ships offer (and encourage) other recreational activities with basketball courts, table tennis equipment, and the like. Seaspan maintain welfare committees on board, who oversee health and nutrition suited to a variety of cultural needs.

Allowances are provided for a monthly gathering to celebrate birthdays, and other festivities. Televisions, games consoles and karaoke equipment is provided to keep crew entertained. With a company specific social media page providing updates and connecting seafarers to each other, they also offer internet services and dedicated phone lines for crew.

Seaspan ensures families can track their loved ones on board, and also provide some options for family to come on board and sail. They have medical benefits for both seafarer and family, and encourage families to attend events and holiday parties.

Seaspan works with the Mission to Seafarers to help their team access services in port and encourage them to visit seafarer centres.

To contribute to the general wellness of seafarers, they also take part in the Propeller Club, a welfare group in the Philippines providing opportunities to less fortunate youth who desire a career at sea, and the Sailors' Society's Wellness at Sea program for cadets, to ensure that they have the holistic support they need.





## Port of the Year



*"The Port tries to ensure all seafarers get some fulfilling time on shore."*

### Port of Bremerhaven, Germany

With free transport provided to the Welfare Centre and the city centre by both shuttle and bike, and immigration inspections carried out quickly and professionally, the Port tries to ensure all seafarers get some fulfilling time on shore.

The port promotes modern seafaring life to the public through cultural projects such as theatre shows and photography exhibitions, as well as promoting Captain's Day in September every year. The local shipyards all provide free WLAN, and if ships are stuck in port for lengthy repairs they organize barbeques and other social activities.

The Port works in close cooperation with Bremerhaven Seafarers' Centre (winner of the 2015 Seafarer Centre of the Year Award). In 2015 the IM Day of the Seafarer was celebrated for the first time in Bremerhaven.

A 24 hour supermarket is located at the port entrance, as well as a range of smaller specialist shops. The Port Seaman's Mission works closely with the German Central Command for Maritime Emergencies, offering support before and after emergency operations not only in the port but all along the German coastline.

The Port also works with the Sail Training Association Germany, to support and educate the next generation of seafarers.



*"Each port keeps close contact with regional seafarer centres and supports seafarers in gaining access to shore leave."*

### Brunsbüttel Ports GmbH, Germany

Operating at seven different locations, each port keeps close contact with regional seafarer centres and supports seafarers in gaining access to shore leave. The ports keep lists of expected ships and their number of seafarers, including language, religious and cultural backgrounds in order to provide a wide range of support. There is free transport from ship to seafarer centres offered, and employees of the centres are given free access cards to allow them to offer on board visits.

If a seafarer is unwell, they provide a shopping service as well as support including a translator for medical consultations and car transport options.

Upcoming new projects such as construction projects in the port that may affect the activities of the seafarers' centre are communicated as early as possible. During the planning processes, all parties are involved in meetings. The port also stays in close contact with the seafarers' centres, and invites them to all special events. Brunsbüttel Ports offer financial support to the local seafarers' centre; Deutsche Seemannsmission.



**कंडला पोर्ट ट्रस्ट**  
KANDLA PORT TRUST  
Government of India, Ministry of Shipping  
AN ISO 9001 : 2008 PORT • ISO 14001 : 2004

*"The Port was instrumental in setting up the welfare organisation Kandla Seafarers Welfare Association."*

### Port of Kandla, India

The port of Kandla was a previous winner of the welfare awards in 2012, and continues to uphold high standards of welfare. With two seafarer centres open within the port, they maintain and upgrade the centres and take only a token rent.

The port recently supported the expansion of the centre by 2500 square feet, and added a larger retail space, as well as more facilities such as hairdressers, medical facilities and a cafeteria. They ensure literature about the centres is available on ships arriving in port. For ships stationed in outer anchorage, transport boats to port are provided.

The Port was instrumental in setting up the welfare organisation Kandla Seafarers Welfare Association, and appointed Kandla Port officials to manage the Association and the Seafarers Centre. The Treasurer is one of the Officials of Port of Kandla. The salary for the Treasurer and Administrator is paid by the Port.

The officials of the Port regularly visit the Centres and also bring Shipping Ministry Officials and dignitaries to showcase their activities. The Senior Port officials also visit the Ships regularly to gather information regarding the facilities rendered to the Seafarers and to seek suggestions for improvement.



COPENHAGEN MALMÖ PORT

*"They help to provide books, telephone and internet facilities, sporting activities and provide city access."*

## Copenhagen Malmö Port AB, Sweden/Denmark

Malmö Port gives special attention to enabling the seafarers to relax and have some quality time ashore. They help to provide books, telephone and internet facilities, sporting activities and provide city access. Working in close cooperation with the Swedish Maritime Administration, a service station for seafarers has been set up to centralise all these well-needed and appreciated services. For cruise calls, a special seafarers' centre has been set up in the cruise terminal building, providing information, books to borrow or Wi-Fi connection to use. Through the Swedish Maritime Administration, dedicated personnel are ready to assist and transport crewmembers to the seafarers centre at any time of the day and week. The port works closely with key figures in the seafarer centre.

The port organises a "Seafarers Service Committee", with members from the port of Malmö, the Swedish Maritime Administration, persons from the Swedish Seafarers Unions, the local Ship Agents and the priest of the Sailors Church of Malmö. Every third month, this group goes through the activities to try and improve the service based on the feedback received from the seafarers. Although on a limited budget the committed work from involved parties endeavours to make the port a home from home.

M P A  
S I N G A P O R E

*"With about 1,000 vessels in the Port of Singapore at any one time, they constantly strive to improve the facilities."*

## The Port of Singapore

The Port of Singapore previously won the Award in 2010. It is the world's busiest port in terms of shipping tonnage handled. With about 1,000 vessels in the Port of Singapore at any one time, they constantly strive to improve the facilities, welfare programmes and year-round sports and recreational activities available to all seafarers during their stay.

Recent additions to facilities include professional tour companies being engaged to organise events for seafarers around the year, the renovation of The International Drop-In Centre for Seafarers at Keppel Terminal and computer equipment in the centre upgraded.

MPA collaborated with a local telecommunications company to provide seafarers with high bandwidth, low-cost, secured, and wireless 4G broadband access, with coverage up to 15 kilometres from the coastline. Free Wi-Fi access was extended to other pier facilities that seafarers pass through when joining or signing off ships. Bus shuttles are provided to seafarer centres.

MPA administers a number of financial assistance schemes that cover educational grants and long service retirement awards. They also help to resolve disputes between employers and seafarers on board both Singapore and foreign ships in Singapore by working with the other flag administrations and stakeholders.

The Seafarers' Missions in Singapore have been longstanding partners of MPA in safeguarding and advancing the welfare of seafarers in the Port of Singapore. MPA provides an annual grant to support the important work of the seafarers' missions in Singapore.



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## Training on board

Training on Board (TOB) is a practical programme specially designed for seafarers. It aims to increase awareness about the link between training, nutrition and fatigue, and encourage changes in behaviour to enhance seafarers' health and wellbeing.



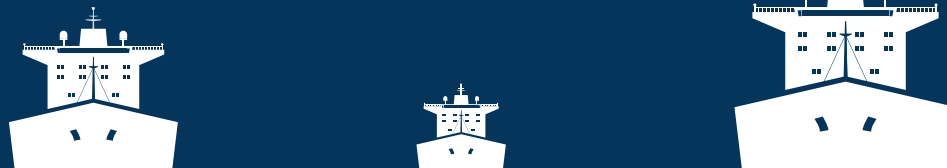
For companies, this programme can help with obtaining documentation for ships as part of the MLC, 2006 certification process.

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## Seafarers' Centre of the Year



### Stella Maris, Barcelona – Spain

Providing a warm and friendly welcome, Stella Maris Barcelona offers various welfare services to seafarers from a main site and also an office in one of the cruise ship terminals. With ship visits Monday until Saturday, a free bus service to and from port, and a wide range of services located in the main site, plus day trips and excursions, Stella Maris Barcelona tries to make seafarers' time ashore productive and relaxing. They have accommodation for up to 32 seafarers, providing some time to rest and recuperate on shore.



Visiting about 2000 ships a year, the centre takes news, maps and other information to the seafarers. The centre ensures that seafarers know where to access facilities whether they are coming from the centre or the port.

Opening from 8am until 11pm and also offering religious support to all faiths as well as legal advice; staff at the centre do everything within their power to address any problems seafarers visiting them may be facing. The centre maintains a sailing chaplains program and as part of this embarks priests on board cruise ships for 25-30 weeks per year.



### Mission to Seafarers, Busan – South Korea

The MTS Busan centre tries to provide new and innovative solutions to seafarers' welfare needs by working with organisations both locally and internationally. Located at the main gate of the container terminal and open seven days a week, the centre ensures seafarers can access the facilities by providing shuttle services to and from port. The centre offers telephone, internet, postal services, foreign exchange and shopping, plus rest facilities.

The centre offers ship visits to seafarers on-board, and also those in hospital or prison. The Mission knows how important it is that seafarers have good standards of care and support. As part of this they help to tackle problems seafarers may face when it comes to working conditions on board, wages or other issues, and work in cooperation with other related welfare organisations.



As part of the Busan Port Seafarers' Welfare Committee, they participate in the Ship Welfare Visiting course, and have completed this for seven years in a row. The centre works with international organisations to support seafarers, as well as working on informing the local communities with education programs.

Despite difficult and changing port conditions, the centre has strived to improve and grow, and a new centre was opened in November 2015 by Korea Seafarers' Welfare and Employment Centre. The MTS work at the new centre each Friday, visiting ships at the new port.



## Seafarers' Centre of the Year (continued)

### Stella Maris, Mackay-Hay Point – Australia



Despite being one of the smaller centres, Stella Maris - Mackay-Hay Point tries to think big on welfare issues. Centre staff have cared for approximately 5000 seafarers at its Mackay-Hay Point centre over the past year. Offering supportive staff and volunteer base, the centre also has Wi-Fi, shops, a bar, a recreation area with games, a library and laundry facilities. They provide transport to other recreational facilities, such as basketball courts and golf courses. The centre offers transport from the two separate ports, as well as dealing with the complex security measures in place at one of the ports to ensure seafarers can take their shore leave. They also deal with transport to the major airports, and support seafarers' physical health by providing medical and dental services, and hospital visits if needed.



Out of hours, the centre covers emergencies such as breakdown of access equipment or medical emergency. Although ship visits are difficult due to the location of the main ports being a sizeable distance from the centre, in times of distress they ensure a volunteer and religious representative is available on board.

Members of the Port Welfare Committee, they assist the crew to ensure safe and healthy working conditions exist on board, that wages are paid correctly and timely and that all seafarers are treated fairly and compassionately.

### Port Arthur International Seafarers' Center – USA



The centre at Port Arthur is designed to make seafarers' shore leave a genuine break and rest opportunity. The centre is well equipped with Wi-Fi, skype, telephones and a variety of recreational facilities. They organise and promote National Maritime Day, Sea Sunday, and World Maritime Day to celebrate seafarers. They provide transport to and from port, as well as to medical facilities and local amenities. The Centre serves several ports where seafarers do not have access to shore leave.

With two ship visitors in addition to the port Chaplain, each tries to do two ship visits daily, taking phone cards and local information on-board. As part of the AMMLA (American Merchant Marine Library Association) "Floating Libraries" they also take a range of reading materials.



The seafarers' center hosts maritime training seminars for the Sabine Pilots, Seafarers International Union, and local commercial fishing community. The centre works cooperatively with other local stakeholders to promote maritime careers. There is a Board of Directors committed to the center's main mission which constantly assesses any new initiatives based on whether they support the needs of seafarers.

At Christmas, Christmas at Sea gift bags are given out, and a religious service is offered on board for those who wish to participate. The seafarers' center also participates in the local Port Welfare Subcommittee of the Southeast Texas Waterway Advisory Committee.



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SHIP SUPPLY



## Mission to Seafarers, Townsville – Australia

Open seven days a week to all seafarers, MTS Townsville provides a range of both practical and emotional support. The centre has an internet café, library, a chapel, and a minibus is provided for transport. The centre has five ship visitors who offer emotional support as well as providing transport information, books and magazines.

The centre has created a ship visitors' training course, which has been taken on by several other Australian ports. The staff provide support to those with workplace or personal issues through links with the ITF and local counselling services.

As the only seafarer support centre in the area, the centre endeavours to work closely with seafarers to provide relevant services, such as upgrading electronic communications, and stocking the canteen. The MTS Townsville Committee reviews the strategic plan to reflect seafarers' needs in the ever changing world of shipping, from service delivery to products offered.



## Mission to Seafarers, Victoria, Melbourne – Australia

Priding itself on a warm welcome and trustworthy support service, the MTS Victoria centre serves Melbourne, one of Australia's largest ports and is open 365 days a year. To provide community and connectivity, they offer a lounge bar and entertainment room, as well as free internet, postal services and phone cards to over 60,000 seafarers annually. They run various events and community engagement programs to entertain seafarers when in port; including music, performance, yoga and art exhibitions. They also offer multi faith pastoral care. The centre runs two buses to transport seafarers at any time they may arrive, and the MTS drivers receive a list of ships in port and ship movements daily to help facilitate this.

Ship visiting is an important part of the centre's work, running an Outreach Program that engages six Ship Visitors speaking English, Chinese, and Tagalog. The ship visitors are encouraged to spend time with individuals to develop good relationships. Ship Visitors take with them laptops, mobile phone and re-charge cards to ensure that seafarers on-board have access to communications for contacting home.

The centre launched the Mental Health of Foreign Seafarers program in conjunction with other welfare organisations to improve services supporting seafarers' mental health.

The centre works closely with the Australian Maritime Safety Authority and the ITF to support seafarers with workplace or personal issues, as well as participating in the monthly meetings of the Melbourne Port Welfare Association.





## Dr Dierk Lindemann Welfare Personality



*"AMOSUP works towards securing fair wages and employment terms, benefits and healthcare for its members."*

### AMOSUP

The Associated Marine Officers' and Seamen's Union of the Philippines (AMOSUP-PTGWO) is the largest seafarers' union in the country with over 100,000 members. It continues and improves on the legacy of Captain Gregorio S. Oca, known as "the Father of Modern-Day Filipino Seafarers," who established the Union on 11 November 1960 with the aim of uniting all Filipino Seafarers and working for the social, legal and moral rights of its members.

AMOSUP works towards securing fair wages and employment terms, benefits and healthcare for its members. It has created free healthcare access at the seaman's hospital, and a clinic in Pangasinan, through the Family Medical and Dental Plan. AMOSUP offers supported quality living in its 300 capacity Sailors home, as well as a Widow/er Survivorship Pension Fund and other welfare programs.

AMOSUP offers world-class maritime education through Maritime Academy of Asia and the Pacific (MAAP) which it established in 1998. It offers four-year baccalaureate maritime programs and maintains its own training vessel, the T/S Kapitan Felix Oca; through its Seamen's Training Centre and Professional Career Development Centre AMOSUP promotes career advancement and licensing of qualified seafarers. AMOSUP supports the continuing growth and development, stability of employment, and welfare of the Filipino Seafarer and their family.



*"Through pictures, stories and videos they aim to give motivation, meaning and purpose to those in the profession."*

### Humans At Sea

Humans At Sea runs social networking sites through which they reach out to the hearts of seafarers and their families by sharing stories, photos and videos significant to the lives of seafarers.

They feel that the stress and loneliness faced by seafarers at sea, and also their family members at home, are issues that need to be addressed. Through pictures, stories and videos they aim to give motivation, meaning and purpose to those in the profession, highlighting their lives by making documentaries, music videos and short films.

Humans At Sea recently made a video, "I am a Human At Sea" which they worked hard to make with minimum resources. The response was very positive as seafarers felt it appreciated their role and felt it fostered a sense of pride in their jobs at sea.

Sharing stories of real people, they focus on connecting all those linked by the sea, all those who are curious about life at sea and all those who have a penchant for the oceans. Allowing seafarers to see that there are others like them, they also give an insight into the families ashore.

Humans At Sea want to be positive forces of change. They wish to do so by appreciating and celebrating the contributions of the seafaring community to global welfare, economy, harmony and peace.

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## of the Year Award 2016 – Organisations



*"Hunterlink are the only Employee Assistance Provider (EAP) service in Australia which provides around the clock counselling to the maritime industry."*

### Hunterlink

Hunterlink offers welfare and support services to seafarers, port workers and their families. Hunterlink are the only Employee Assistance Provider (EAP) service in Australia which provides around the clock counselling to the maritime industry.

Along with the 24 hour phone counselling service, Hunterlink offers face to face counselling to seafarers and their families, attends critical incidents on board vessels in every port in Australia, promotes suicide prevention and mental wellbeing programs for seafarers.

Hunterlink's aims and objectives are to help and support every maritime worker with practical tools for times when they are experiencing substance abuse, depression, loneliness, anxiety, family issues, problem gambling, grief or self-harm. The team at Hunterlink pride themselves on offering confidential support and counselling services which are tailored to suit individual needs. By using practical evidenced-based treatment models to help seafarers and stevedores who are working through issues, Hunterlink provides the necessary support programme, which is completely confidential. By building strong national network ties with welfare services, community groups, governments, unions and employers they are able to offer a multi-faceted service.

Some examples of Hunterlink's support to individuals working in maritime are: assisting clients with drug addictions, providing critical incident support and face to face support, telephone counselling and providing training and educational support to students who are envisaging a life within the maritime industry.





## Dr Dierk Lindemann Welfare Personality



### Pastor Joseph Chacko

Pst Joseph Chacko has been engaged in work at Kandla Port for the last five years as the Founder and Administrator of Kandla Seafarers Welfare Association (KSWA). From an Engineering background he has worked in the Port of Kandla for the last 25 years. He formed and runs the Port Welfare Committee, and instigated the ship visiting program in port, as well as setting up and running two seafarers' centres. He convinced the port authorities of the necessity of the seafarers' centres, and continues to develop them to this day. Pst Joseph Chacko has been at the forefront of new welfare initiatives in the port, such as free internet, free health check-ups, free baths and free haircuts.

Joseph takes time to visit other ports in India to help them set up activities, and assists with the appointment of chaplains for the Sailors Society. He is in the process of registering the Sailors Society in India, in order to promote seafarers' welfare across the country. He is currently involved in the creation of seafarers' welfare centres in Chennai, Ennore and Myanmar.

Pst Joseph Chacko goes the extra mile to help seafarers, often using his own resources, such as his car, to help in emergencies, and spending weekends and bank holidays as a volunteer on his welfare work.

*"He convinced the port authorities of the necessity of the seafarer centres, and continues to develop them to this day."*



### Pastor Howard Drysdale

Since his appointment as Port Chaplain over eleven years ago Howard Drysdale has worked to support seafarers visiting Aberdeen, and has been successful in gaining support for his efforts to open a Seafarers' Centre which was achieved four years ago. He acts as both Port Chaplain and Superintendent of the centre, helping seafarers both physically and emotionally. He tries to attend the centre every evening to offer support to seafarers and volunteers.

Howard and a small team of ship visitors attend on average 42 vessels each week, and he tries to visit as many as he can personally, providing support and guidance to those with personal problems. He also organises the volunteers who man the Centre each evening.

Howard works closely with Ships Agents and the MNWB North East of Scotland Port Welfare Committee, and acts as the first point of contact should there be sickness or an accident involving a seafarer.

Howard oversees a volunteer run library service, allowing vessels visiting Aberdeen to exchange books and DVDs. He also visits seafarers in hospital to ensure they have everything they need, and assists them in communicating with their families overseas.

*"Howard oversees a volunteer run library service, allowing vessels visiting Aberdeen to exchange books and DVDs."*



## of the Year Award 2016 – Individuals



*“Stephen has paid special attention to those on substandard vessels with no other means of help.”*

### Reverend Stephen Miller

Reverend Stephen Miller (right) is described as being pioneering, committed and dedicated to the wellbeing of seafarers. A key figure in welfare provision, he began his career in the Port of Rotterdam. Now a Senior Port Chaplain, Regional Director in East Asia of the Mission to Seafarers and manager of the Mariners Club in Hong Kong, he leads teams from a variety of seafarers' organisations. Working with other regulatory bodies in relation to the MLC 2006, Stephen was invited by the Vietnamese government to teach their Flag State Inspectors.

In the United Arab Emirates he introduced the M/V. Flying Angel as a means of delivering welfare services to ships at the Fujairah

anchorage where seafarers were otherwise completely isolated from welfare services. Fundraising, and dealing with challenges from the authorities, Stephen successfully found a way to address the needs of seafarers who could not access port facilities and made sure medical services, WiFi through satellite, communications, libraries, TV and video were made available to those off shore.

Dealing with cases of extreme hardship and abuse at sea, Stephen has paid special attention to those on substandard vessels with no other means of help. Working with port authorities, he opened a new welfare service in Myanmar, and promotes seafarers' welfare across East Asia.



*“Described on German National television as ‘The Seamen’s Angel’ for her genuine warmth and dedication to seafarers.”*

### Deacon Maike Puchert

Maike Puchert has been described on German National television as ‘The Seamen’s Angel’ for her genuine warmth and dedication to seafarers. An ordained Deacon in charge of ship visits, Maike is responsible for providing pastoral care for seafarers. She organises activities such as city sightseeing, excursions and shopping.

During 2015 Maike and her team of trained volunteers made a total 1,685 visits on board 1,112 ships in the Port of Hamburg. Some 50 ill or injured seafarers were visited in hospital a total 336 times, including on weekends and public holidays. The seamen’s hospital stays can be up to several months in duration, and Maike supports and accompanies them during the entire period.

Maike responds to emergencies, going beyond her regular duties. For example, a Filipino seafarer was killed in a tragic work accident on board his ship approaching Hamburg. Together with a Filipino priest living in Hamburg, Maike arranged and co-held a Holy Mass in the Duckdalben seamen’s mission. On another occasion a seafarer lost his hand in an accident onboard, and Maike sat with him in hospital, as well as arranging to have his wife flown in.

Her caring isn’t limited to the seafarers themselves, but extends to other persons working in the port as well; at Easter all tug crews received baskets with coloured Easter eggs and treats, and on Christmas Eve the security personnel at all gates and facilities in the Port of Hamburg were given festive plates with cookies and chocolates.



## Dr Dierk Lindemann Welfare Personality of the Year Award 2016 – Individuals (continued)



### Father Edward Pracz

Known for his smile and enthusiasm, Fr Edward Pracz (centre) has devoted his life to service of seafarers and their families. As Chaplain at the Gdynia Maritime College, he is an instrumental figure in the running of the Stella Maris facility in Gdynia, Poland. He is European Coordinator, Apostleship of the Sea and also the builder and Director of the Maritime retreat complex in Kaszuby, Poland.

Dedicated to improving seafarers' lives with ongoing international work, over the past year he helped to organize a seminar and training with ICMA and ISWAN.

*"Fr Edward Pracz is an instrumental figure in the running of the Stella Maris facility in Gdynia, Poland."*

Fr Pracz cares for both seafarers and their families. His work with widows and orphans of seafarers is a major part of his duties, in particular, the continued organization of a support group for the widows of Polish seafarers who have lost their lives at sea. The widows meet every year at the Maritime Church for Mass and then at the Stella Maris Centre, where Fr Pracz helps them find community support.



### Deacon Roger Stone

Roger's enthusiasm and commitment to providing a quality service to seafarers' welfare is apparent in everything that he does. A member of Southampton Port Chaplaincy he visits several ports along that area. He is very passionate about his work and puts the welfare needs and wellbeing of seafarers before all else to ensure they are being treated fairly and not abused. He recently learnt Tagalog in order to communicate with Filipino seafarers better.

Maintaining his links with seafarers after they have left the UK, via Facebook and other media, he ensures that they get the continuous support they need. It is through his enthusiasm and commitment that Roger has built up an excellent working relationship with other organisations such as the Maritime and Coastguard Agency and the International Transport Workers Federation to ensure a coordinated interagency approach to seafarers' welfare.

*"He is very passionate about his work and puts the welfare needs and wellbeing of seafarers before all else"*

Roger attempts to make as many ship visits as possible, and distributes vital items such as phone cards. He also takes seafarers on day trips, such as to the New Forest or London.

Over the last few months Roger has been assisting a number of Syrian and Indian seafarers stranded on a detained ship in Shoreham, UK. In particular he provided pastoral care and practical assistance to a young vulnerable Indian Cadet. This involved contacting various authorities including the Home Office as it was possible that the Cadet was a victim of human trafficking. Through Roger's persistence the seafarer was granted leave to remain in the UK and taken to a safe house.





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## Previous Winners

Here is a list of previous winners of the International Seafarers' Welfare Awards, many of whom we welcome here again this evening.

### Judges' Special Award for Outstanding Services to Seafarers' Welfare

- 2011 **Dr Suresh Narain Idnani**
- 2014 **Apinya Tajit**
- 2015 **Reverend Canon Ken Peters**

### Judges' Posthumous Award

- 2015 **Paul Karras**

### Shipping Company of the Year

- 2010 **Bernhard Schulte**
- 2011 **Wilhelmsen Shipmanagement**
- 2012 **Shell Shipping**
- 2014 **Wallem Shipmanagement**
- 2015 **Eidesvik**

### Port of the Year

- 2010 **Port of Singapore and Port of Barcelona** (joint winners)
- 2011 **Port of Antwerp**
- 2012 **Kandla Port**
- 2014 **Port of Antwerp**
- 2015 **Port of Halifax**

### Seafarers' Centre of the Year

- 2010 **Rosenhill Seamans Centre**
- 2011 **Duckdalben International Seamen's Club**
- 2012 **Seafarers' House Port Everglades, USA**
- 2014 **The Flying Angel, Fremantle**

### Dr Dierk Lindemann Welfare Organisation of the Year

- 2015 **National Seamen's Union of India (NUSI)**

### Dr Dierk Lindemann Welfare Personality of the Year

- 2010 **Ann Brogan**
- 2011 **Reverend Peter Ellis and Paddy Percival** (joint winners)
- 2012 **Father Giacomo Martino and Reverend Dennis Cloughton** (joint winners)
- 2014 **Reverend Paul Noel**
- 2015 **Chirag Bahri**



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